

**SANGAMESHWAR COLLEGE, SOLAPUR (AUTONOMOUS)  
PLACEMENT CELL**

**NOTICE**

**3<sup>rd</sup> March, 2022**

A Campus Interview of **IGT Solutions Pvt Ltd, Viman Nagar Pune** will be held on 8<sup>th</sup> March, 2022 for the post of ‘**Trainee – Sales and Customer Care Service**’.

**About IGT Solutions**

IGT began in 1998 with a sole focus on the user experience and now serves over 75 high-profile customers throughout the world. In China, the Philippines, Malaysia, India, the United Arab Emirates, Romania, Indonesia, Spain, Colombia, and the United States, IGT has 20 distribution facilities. IGT Solutions is committed to simplifying difficult customer interactions while maintaining a consistent experience. It provides comprehensive BPM, Technology, and Digital Services & Solutions for clients across sectors in domains such as Retail & E-commerce, Fast-growing Tech, Gaming, Airlines, Hospitality, Travel Technology, OTA/ TMCs, Logistics, and Land Transportation.

**Job Duties**

- Primary responsibility to attend customer queries via calls or chat or mail as the process demands.
- Maintain accurate and updated knowledge of Process procedures and systems.
- Should be a quick learner. Display patience and problem-solving skills

**Qualification:** Graduate or final year students can apply

**Mandatory Requirements:**

- Must have good English communication skills.
- Should be ready to work in flexible shifts Rotating throughout Day/Night and 6 days working
- Residing within the radius of 20 KM (Depending on the location) from Viman Nagar. Outstation candidates need to relocate.
- **Work from Office Module** (both vaccination is mandatory)

**Interview Rounds:** HR and Operations Round

**Remuneration**

- Salary – Between 13,000 to 20,000 PM (Basis Skill and interview feedback)
- Fixed Annual Bonus – Rs. 30000
- Performance Linked Incentives – up to Rs. 5000 every month

Students interested for the above job should click on the google link and register for the job:

- <https://forms.gle/RPgbFYhvpbEKfo8X8>

After filling the google form students are asked to join WhatsApp group by clicking on the link:

- <https://chat.whatsapp.com/ETQcuXiO5U0CXZFt4VSkDB>

**Dr. Ms. V. K. Purohit)**  
Convenor, Placement Cell

**Dr. Ms. S. V. Rajmanya**  
Principal